HEARTLAND HEALTH CARE CENTER-SHAWANO

1436 SOUTH LINCOLN STREET

SHAWANO 54166 Phone: (715) 526-6111 Ownership: Corporation Operated from 1/1 To 12/31 Days of Operation: 365 Highest Level License: Skilled Operate in Conjunction with Hospital? Operate in Conjunction with CBRF? No Title 18 (Medicare) Certified? Number of Beds Set Up and Staffed (12/31/02): 100 Total Licensed Bed Capacity (12/31/02): Title 19 (Medicaid) Certified? 109 Yes Number of Residents on 12/31/02: Average Daily Census:

Services Provided to Non-Residents	Age, Sex, and Primary Diagn	Length of Stay (12/31/02)	ଚ				
Home Health Care	No	 Primary Diagnosis	%	 Age Groups	====== ଚ	 Less Than 1 Year	48.8
Supp. Home Care-Personal Care	No					1 - 4 Years	25.0
Supp. Home Care-Household Services	No	Developmental Disabilities	0.0	Under 65	6.3	More Than 4 Years	26.3
Day Services	No	Mental Illness (Org./Psy)	37.5	65 - 74	5.0		
Respite Care	Yes	Mental Illness (Other)	3.8	75 - 84	38.8		100.0
Adult Day Care	Yes	Alcohol & Other Drug Abuse	1.3	85 - 94	43.8	*********	*****
Adult Day Health Care	No	Para-, Quadra-, Hemiplegic	0.0	95 & Over	6.3	Full-Time Equivalent	
Congregate Meals	No	Cancer	3.8			Nursing Staff per 100 Res	idents
Home Delivered Meals	No	Fractures	3.8		100.0	(12/31/02)	
Other Meals	Yes	Cardiovascular	12.5	65 & Over	93.8		
Transportation	No	Cerebrovascular	18.8			RNs	11.3
Referral Service	No	Diabetes	6.3	Sex	્ર	LPNs	7.8
Other Services	Yes	Respiratory	11.3			Nursing Assistants,	
Provide Day Programming for		Other Medical Conditions	1.3	Male	36.3	Aides, & Orderlies	33.3
Mentally Ill	No			Female	63.8	1	
Provide Day Programming for			100.0				
Developmentally Disabled	No				100.0		
***********	****	* * * * * * * * * * * * * * * * * * *	*****	* * * * * * * * * * * * * * * * * *	*****	* * * * * * * * * * * * * * * * * * *	*****

Method of Reimbursement

		edicare			edicaid			Other			Private Pay	:		amily Care			Managed Care			
Level of Care	No.	00	Per Diem (\$)	No.	Ŷ	Per Diem (\$)	No.	Ŷ	Per Diem (\$)	No.	90	Per Diem (\$)	No.	00	Per Diem (\$)	No.	0/0	Per Diem (\$)	Total Resi- dents	of
Int. Skilled Care	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Skilled Care	14	100.0	315	50	98.0	99	1	100.0	111	13	100.0	126	0	0.0	0	1	100.0	375	79	98.8
Intermediate				1	2.0	83	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	1	1.3
Limited Care				0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Personal Care				0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Residential Care				0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Dev. Disabled				0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Traumatic Brain In	j 0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Ventilator-Depende	nt 0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Total	14	100.0		51	100.0		1	100.0		13	100.0		0	0.0		1	100.0		80	100.0

HEARTLAND HEALTH CARE CENTER-SHAWANO

*******	*****	*******	*****	*****	******	*********	*****					
Admissions, Discharges, and Deaths During Reporting Period		Percent Distribution of Residents' Conditions, Services, and Activities as of 12/31/02										
		 			 % Needing		Total					
Percent Admissions from:		Activities of	%		sistance of	% Totally	Number of					
Private Home/No Home Health	3.9	Daily Living (ADL)	Independent	One	Or Two Staff	Dependent	Residents					
Private Home/With Home Health	0.0	Bathing	10.0		77.5	12.5	80					
Other Nursing Homes	0.4	Dressing	21.3		66.3	12.5	80					
Acute Care Hospitals	95.8	Transferring	32.5		56.3	11.3	80					
Psych. HospMR/DD Facilities	0.0	Toilet Use	28.8		58.8	12.5	80					
Rehabilitation Hospitals	0.0	Eating	81.3		11.3	7.5	80					
Other Locations	0.0	* * * * * * * * * * * * * * * * * * *	*****	*****	******	*******	*****					
Total Number of Admissions	285	Continence		%	Special Treat	ments	8					
Percent Discharges To:		Indwelling Or Extern	al Catheter	2.5	Receiving F	Respiratory Care	10.0					
Private Home/No Home Health	22.5	Occ/Freq. Incontinen	t of Bladder	33.8	Receiving T	racheostomy Care	0.0					
Private Home/With Home Health	20.4	Occ/Freq. Incontinen	t of Bowel	13.8	Receiving S	Suctioning	0.0					
Other Nursing Homes	2.5				Receiving (stomy Care	0.0					
Acute Care Hospitals	29.8	Mobility			Receiving T	lube Feeding	0.0					
Psych. HospMR/DD Facilities	0.0	Physically Restraine	d	1.3	Receiving N	Mechanically Altered Diet	s 30.0					
Rehabilitation Hospitals	0.0											
Other Locations	4.9	Skin Care			Other Resider	nt Characteristics						
Deaths	20.0	With Pressure Sores		7.5	Have Advanc	ce Directives	100.0					
Total Number of Discharges		With Rashes		5.0	Medications							
(Including Deaths)	285				Receiving E	Psychoactive Drugs	43.8					

Selected Statistics: This Facility Compared to All Similar Rural Area Facilities & Compared to All Facilities

	mi- i -		ership:		Size:		ensure:	73.7	1			
	This		prietary		-199		lled	All				
	Facility	Peer	Group	Peer	Group	Peer	Group	Faci	lities			
	90	olo	Ratio	90	Ratio	%	Ratio	90	Ratio			
Occupancy Rate: Average Daily Census/Licensed Beds	76.7	80.0	0.96	82.4	0.93	83.3	0.92	85.1	0.90			
Current Residents from In-County	91.3	73.3	1.24	79.0	1.15	75.8	1.20	76.6	1.19			
Admissions from In-County, Still Residing	11.9	19.2	0.62	21.3	0.56	22.0	0.54	20.3	0.59			
Admissions/Average Daily Census	339.3	136.0	2.49	130.4	2.60	118.1	2.87	133.4	2.54			
Discharges/Average Daily Census	339.3	138.5	2.45	132.8	2.55	120.6	2.81	135.3	2.51			
Discharges To Private Residence/Average Daily Census	145.2	59.1	2.46	58.2	2.50	49.9	2.91	56.6	2.57			
Residents Receiving Skilled Care	98.8	93.4	1.06	93.4	1.06	93.5	1.06	86.3	1.14			
Residents Aged 65 and Older	93.8	95.9	0.98	94.2	1.00	93.8	1.00	87.7	1.07			
Title 19 (Medicaid) Funded Residents	63.8	73.2	0.87	73.9	0.86	70.5	0.90	67.5	0.94			
Private Pay Funded Residents	16.3	16.8	0.97	17.0	0.96	19.3	0.84	21.0	0.77			
Developmentally Disabled Residents	0.0	0.9	0.00	0.8	0.00	0.7	0.00	7.1	0.00			
Mentally Ill Residents	41.3	33.7	1.23	34.5	1.19	37.7	1.09	33.3	1.24			
General Medical Service Residents	1.3	19.3	0.06	19.0	0.07	18.1	0.07	20.5	0.06			
Impaired ADL (Mean)	38.8	46.1	0.84	48.0	0.81	47.5	0.82	49.3	0.79			
Psychological Problems	43.8	51.2	0.85	51.4	0.85	52.9	0.83	54.0	0.81			
Nursing Care Required (Mean)	6.6	7.2	0.92	6.8	0.96	6.8	0.97	7.2	0.91			